



# Repair report sheet



mobile experts

Dear Customer,

RE

for internal use

It is ecom's goal to perform maintenance, repairs and overhaul to your best satisfaction within a timely manner at reasonable costs. Therefore we kindly ask you for your assistance in completing this report form sheet as completely as possible. The more details you can insert into this questionnaire, the better and faster ecom is able to provide you satisfying service.

**It is mandatory to complete the fields indicated with (\*).**

Your **ecom instruments** - Team

**Customer:** Customer-No. : \_\_\_\_\_ Company:\* \_\_\_\_\_

Address:\* \_\_\_\_\_ Country/Zip-Code:\* \_\_\_\_\_

Department: \_\_\_\_\_ City:\* \_\_\_\_\_

Contact person: Mr.  Mrs.  \_\_\_\_\_

Phone: \* \_\_\_\_\_ Fax: \_\_\_\_\_

E-Mail: \_\_\_\_\_

**Save your data! There will be no liability by ecom instruments GmbH for lost data during the service procedure!**

**General information of malfunction:** Device type: \* \_\_\_\_\_

Serial number: \* \_\_\_\_\_

**Occurrence:**  Sporadically  Regularly  Continuously

**Description: \*** (environment, usage)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Reproducibility:**  No  Yes how? \_\_\_\_\_

\_\_\_\_\_

<b>Electrical:</b>	<b>Mechanical:</b>
<input type="checkbox"/> Keyboard	<input type="checkbox"/> Housing
<input type="checkbox"/> Display	<input type="checkbox"/> Accumulator
<input type="checkbox"/> Contacts	<input type="checkbox"/> Antenna
<input type="checkbox"/> Display fault	<input type="checkbox"/> Display
<input type="checkbox"/> Signal quality	<input type="checkbox"/> Contacts
<input type="checkbox"/> Accuracy	<input type="checkbox"/> Connections
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Key functions / switch

**Contaminations:**

Device is contaminated with dangerous substance(s)  No  Yes Whereby: \_\_\_\_\_

Our Warranty- and Liability Terms are valid.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_